



STOP! I Have a Medical Problem. Where Do I GO?



I have a medical problem. I need help now!

Go to the closest Emergency Room (ER) or Call 911 RIGHT NOW if you have...



High fever with shaking chills



Signs of heart attack



Trouble breathing



Severe stomach pain, vomiting



Signs of stroke



Unable to stop access bleeding with pressure or catheter has come out

DO NOT go to the ER for routine care/minor illness. Clear the way for people who need emergency care. Contact your dialysis clinic after you visit an ER, urgent care, or walk-in clinic.



I need to see my doctor but the office and dialysis clinic are closed.

Go to an Urgent Care, Walk-in Clinic or Telemedicine

- Urgent Care treats simple complaints like common cold, flu, pain in the ear, skin rashes, minor bleeding or injuries.
- You can call an Urgent Care Clinic for advice before going in person.



I need medical care **BEFORE** my next dialysis treatment.



I Need Kidney or Dialysis Care



I Need Care for a Something Else

***Call your kidney doctor or dialysis clinic if:**

- You need a treatment **today**
- Your catheter dressing is wet, dirty, loose, or bloody
- You have swelling or more swelling than usual in your feet or legs
- You are missing or have a weak pulse of your fistula or graft

***Call your Primary Care Provider (PCP) if:**

- You need care for something other than your kidney, your access or your dialysis treatment
- Your PCP can best help you with your health problems – such as gout, high blood pressure, diabetes, wound care and other problems

****If your kidney doctor's office, dialysis clinic, and primary care provider's office is not open, call an urgent care or walk-in clinic for advice on next steps before visiting in person.***