Staffing Solutions for Nursing Homes Course

Discover How to Create a Workplace Culture Staff Won't Want to Leave

Amy Porter, BS, LPN

January 17, 2024

Quality Insights

The healthcare improvement experts.

THE CORONAVIRUS CRISIS

The nursing home staffing crisis right now is like nothing we've seen before

January 20, 2022 · 6:31 PM ET

STAFFING

Nursing Homes Have 94% Staff Turnover Rate — With Even Higher Churn at Low-Rated Facilities

By **Alex Spanko** | March 2, 2021

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Press Releases / Survey: Nursing Homes Still Facing Staffing & Economic Crisis

Survey: Nursing Homes Still Facing Staffing & Economic Crisis

6 Out of 10 Nursing Homes Are Limiting New Patients Due To Staffing Shortages

Source: https://www.ahcancal.org/News-and-Communications/Fact-Sheets/FactSheets/SNF-Survey-June2022.pdf
Source: https://skillednursingnews.com/2021/03/nursing-homes-have-94-staff-turnover-rate-with-even-higher-churn-at-low-rated-facilities/

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Median annual total nursing staff turnover rates, by overall Nursing Home Compare star rating, 2017–18

Source: Health Affairs

Source: https://skillednursingnews.com/2021/03/nursing-homes-have-94-staff-turnover-rate-with-even-higher-churn-at-low-rated-facilities/

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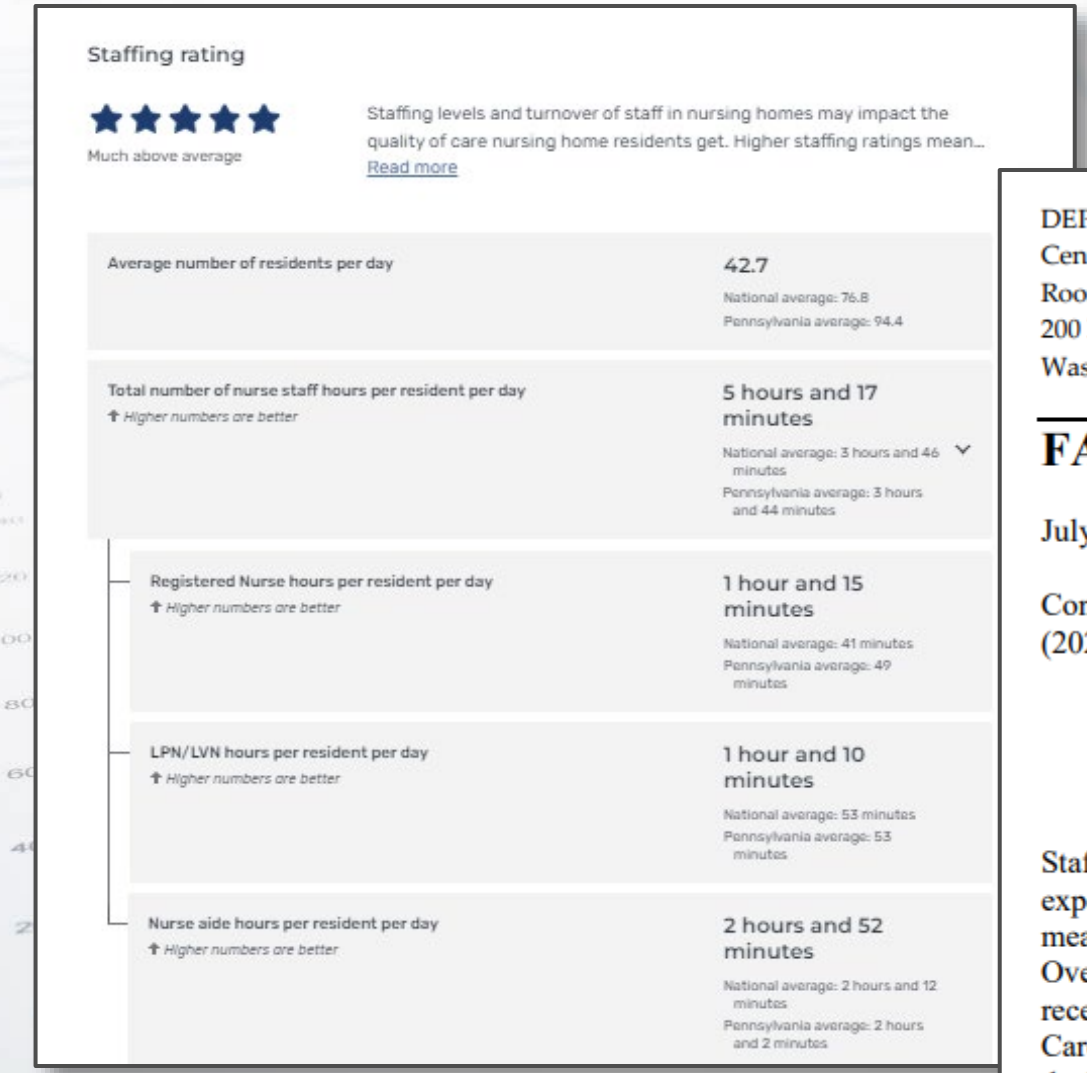

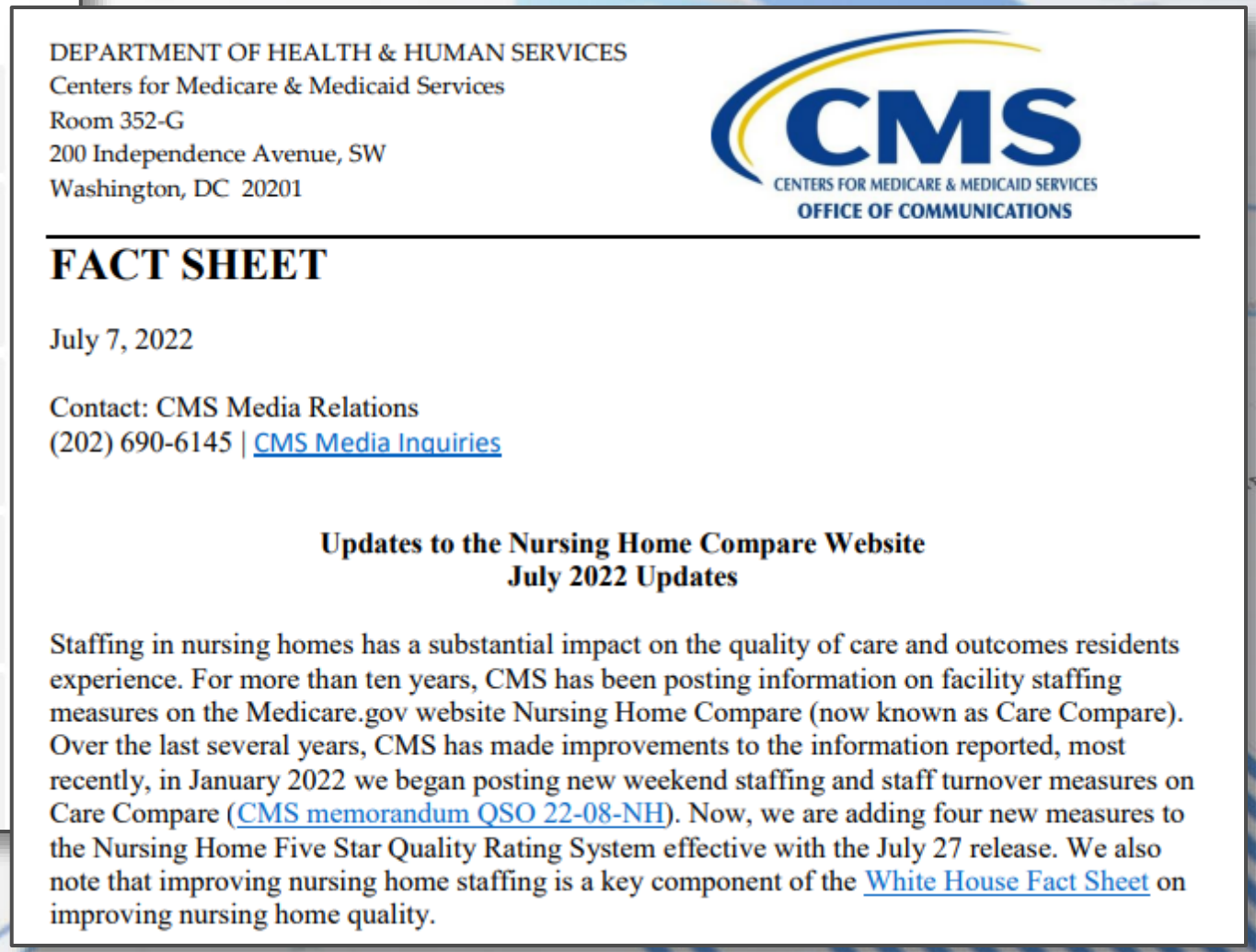

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
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Washington, DC 20201

CMS
CENTERS FOR MEDICARE & MEDICAID SERVICES
OFFICE OF COMMUNICATIONS

FACT SHEET

July 7, 2022

Contact: CMS Media Relations
(202) 690-6145 | CMS Media Inquiries

Updates to the Nursing Home Compare Website
July 2022 Updates

Staffing in nursing homes has a substantial impact on the quality of care and outcomes residents experience. For more than ten years, CMS has been posting information on facility staffing measures on the Medicare.gov website Nursing Home Compare (now known as Care Compare). Over the last several years, CMS has made improvements to the information reported, most recently, in January 2022 we began posting new weekend staffing and staff turnover measures on Care Compare (CMS memorandum QSO 22-08-NH). Now, we are adding four new measures to the Nursing Home Five Star Quality Rating System effective with the July 27 release. We also note that improving nursing home staffing is a key component of the White House Fact Sheet on improving nursing home quality.

Source: https://edit.cms.gov/files/document/updates-nursing-home-compare-website-july-2022-updates.pdf
Source: https://www.medicare.gov/care-compare/#search

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Polling Question #1

Q: How long has it been since you had no vacant positions?

- I don’t have any vacancies
- 1 – 6 months
- 6 – 12 months
- Too long ago I can’t remember

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Polling Question #2

Q: What are common causes of understaffing in your facility? (Pick your top 3)

- Budget concerns
- Staff turnover
- Overtime pay issues
- Lack of interested or qualified candidates
- Aging workforce
- Staff burnout

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Launching Soon!

STAFFING SOLUTIONS FOR NURSING HOMES

Discover How to Create a Workplace Culture Staff Won't Want to Leave

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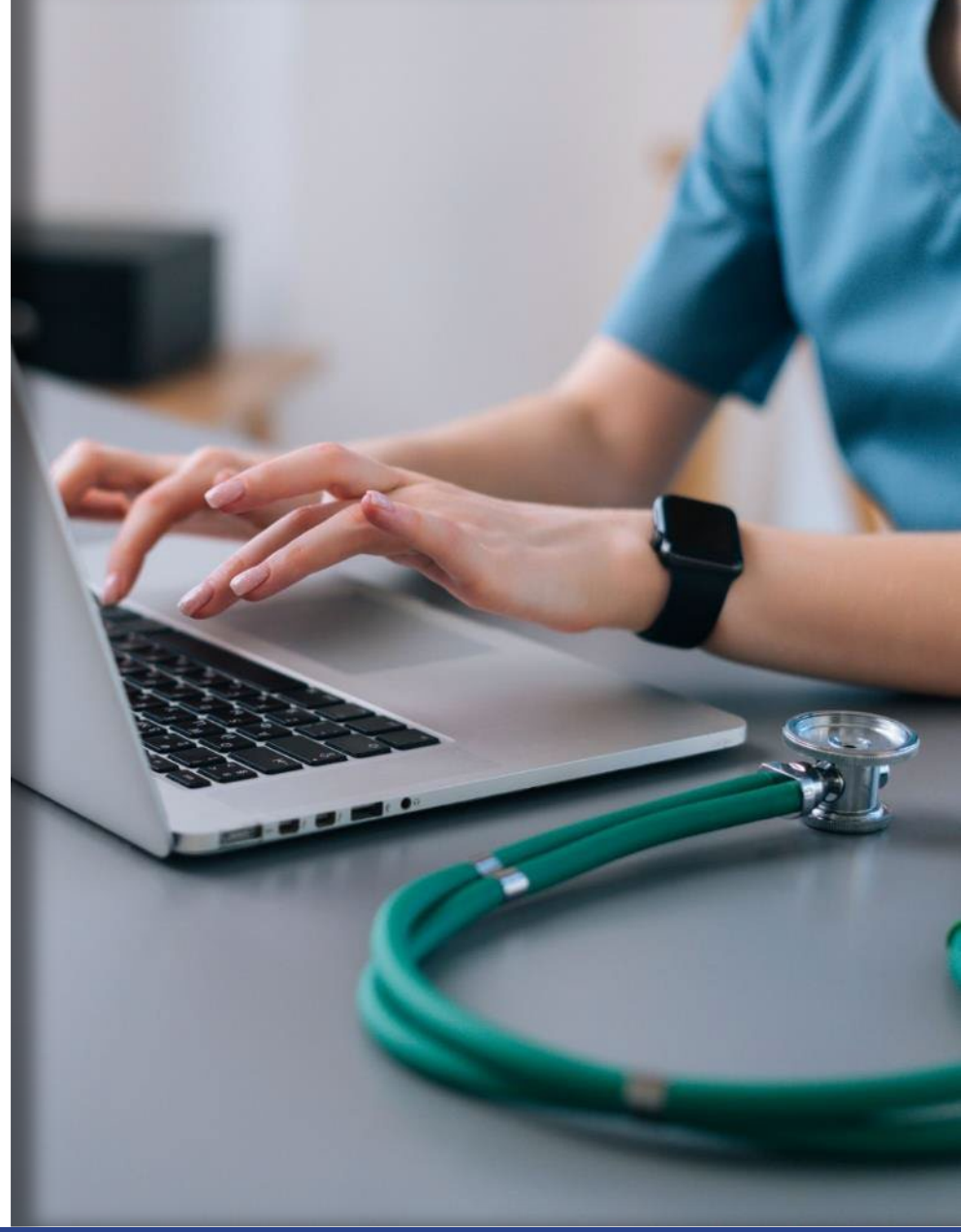
Course Benefits

- Nursing and nursing home administrator continuing education credits
- Online program
- Data reports
- In-person assistance
- Cohort learning
- Earn awards



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Data Collection

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About this Learning Plan

Staffing Solutions for Nursing Homes courses are located here!

LIVE WEBINAR EVALUATION: Kickoff: Staffing Solutions for Nursing Homes (Cohort 3)
If you attended the live webinar event on 1/25/24, complete the webinar evaluation here. A completed evaluation is required for CE credit. Discover ...
E-Learning

WEBINAR RECORDING: Kickoff: Staffing Solutions for Nursing Homes (Cohort 3)
If you did not attend the live 1/25/24 webinar, watch the recording here. Complete the evaluation at the end to earn CE credit. Discover How to Creat...
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COURSE 1: Starting the Journey: Optimizing Hiring Processes (Cohort 3)
Available 2/1/24: Click here to get started or continue your course progress. Staffing Solutions for Nursing Homes: Discover How to Create a Workpla...
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Staffing Solutions for Nursing Homes:

Discover How to Create a Workplace Culture Staff Won't Want to Leave

Kickoff Webinar

- Welcome
- LMS Demo
- Data Instructions
- How to Get Started

Course 1: Hiring

- Prioritizing Staffing Goals
- Hiring and Attracting the Right People
- Interviewing With a Fresh Perspective

Course 2: Retaining

- Workplace Culture
- How to Create a Vision for Change
- Build a Change Team to Support Your Vision

Course 3: Engaging

- Evidence-Based Leadership
- Identify Performer Types
- Sharpen Communication Skills

Celebration Webinar

- Keynote Speaker
- Share Successes
- Recognition

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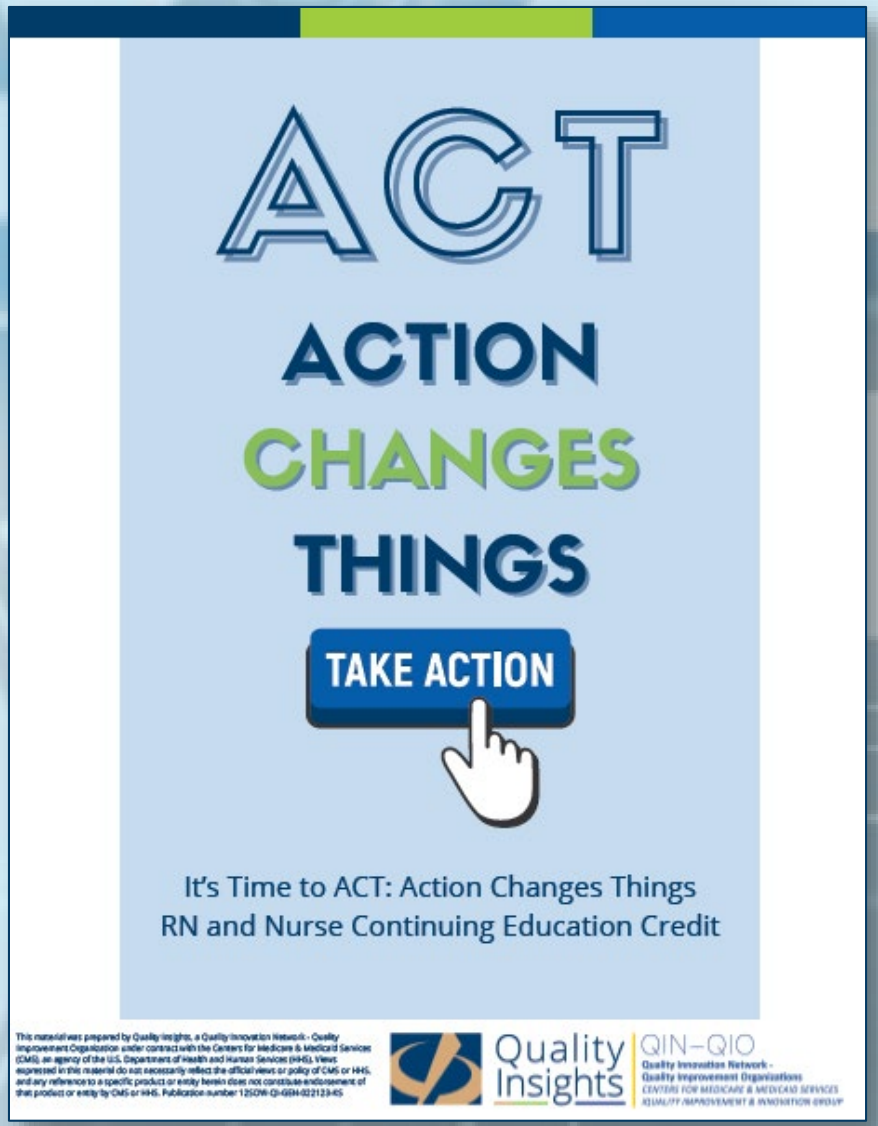
Staff Toolkits

- Nursing CE available
- Knowledge application resources
- Useful and compatible in day-to-day workflow



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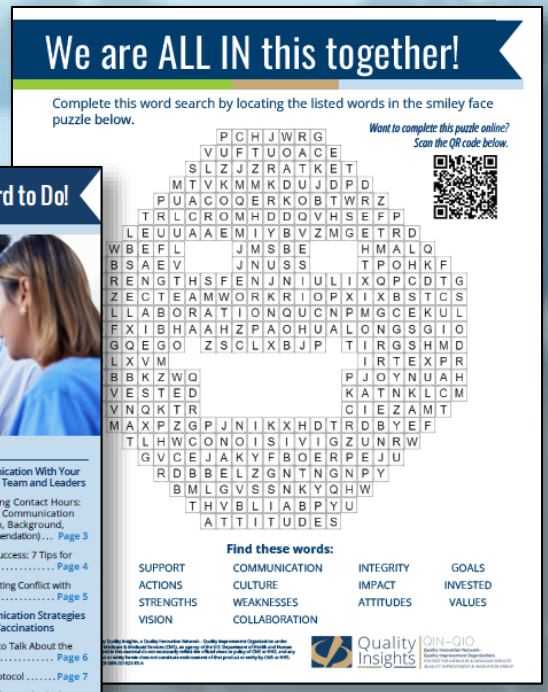
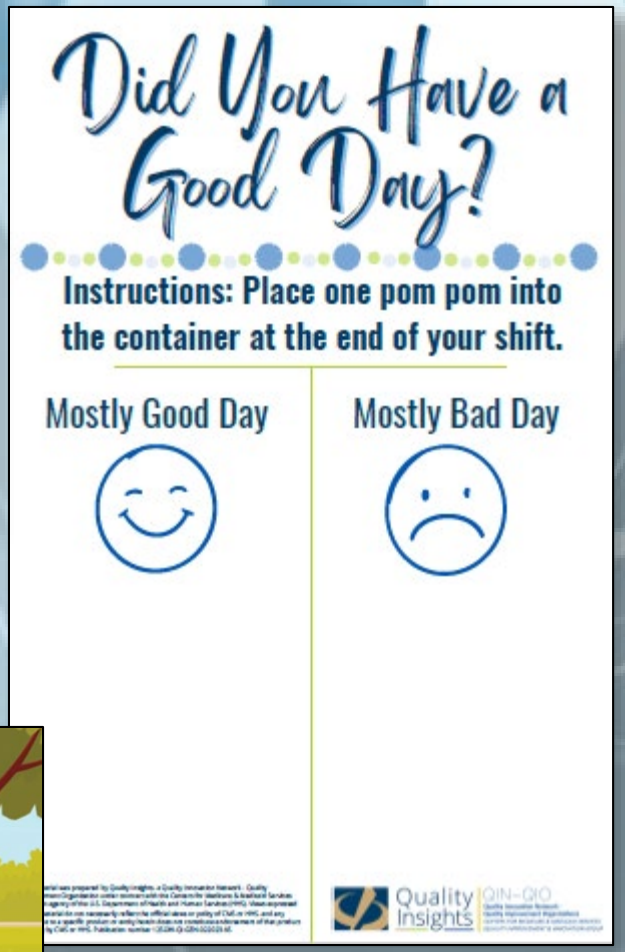
Staff Toolkits

Engage staff:

- Videos
- Games
- Emotional Wellness Resources
- Free e-learning courses
- Professional Development





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Enroll Today

Step 1: Visit https://bit.ly/nhstaffing or scan the QR Code at right.

Step 2: A Quality Insights representative will email next steps for MyQI access.

Step 3: Consider inviting another member of your team to join you in completing the courses and submitting data.

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Contact Information

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Resource Specialist

aporter@qualityinsights.org

SCAN ME

Visit **https://bit.ly/nhstaffing** or scan the QR Code

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