



Quality
Insights

QIN-QIO

Quality Innovation Network -
Quality Improvement Organizations
CENTERS FOR MEDICARE & MEDICAID SERVICES
QUALITY IMPROVEMENT & INNOVATION GROUP

An Update as We Close the 12th Statement of Work (SOW)

October 29, 2024

Dear Partner,

I hope this message finds you in good spirits. As we approach the end of the 12th Statement of Work (SOW) with the Centers for Medicare & Medicaid Services (CMS) Quality Innovation Network-Quality Improvement Organization (QIN-QIO) program on November 7, 2024, I wanted to take a moment to extend my heartfelt gratitude for your unwavering partnership and dedication.

These past years have been a journey of shared triumphs, as we have worked hand in hand to elevate the quality, safety, and care for the beneficiaries we serve. Your commitment and collaboration have made a profound difference, and for that, we are truly thankful. Some key highlights from our work nationally include:

- The QIN-QIOs worked with more than 11,600 nursing homes.
- Rapid response COVID-19 reduction efforts led to 6,700 nursing home residents' lives saved in the first year of the pandemic and continues to reduce COVID-19 infections among nursing home residents. Nursing homes who worked with QIN-QIOs had:
 - 25.2% fewer resident COVID-19 infections
 - 26.4% fewer resident hospitalizations
 - 24.3% fewer resident deaths
- The QIN-QIOs had more than 40,000 one-on-one encounters as part of a targeted COVID-19 vaccine response.
- Nursing home resident deaths from COVID-19 fell by 55%.
- Working with community partners, the emphasis on preventive health led to a 12.5% reduction in hospitalizations and 20% reduction in all-cause readmissions.

As we look ahead to the 13th SOW, which will begin in early 2025, we want you to know that our collective mission to enhance beneficiary outcomes will continue to be a top priority. While the details of our future involvement are still unfolding, rest assured that CMS remains committed to ensuring that the support and resources needed to maintain our progress will be in place.

More information about the 13th SOW, including which organizations will take the lead and how the transition will be managed, will be coming your way soon. In the meantime, please know that we are here to support you and are eager to keep the lines of communication open as we move forward.

Thank you, for your incredible partnership and dedication. If you have any questions or simply want to chat, don't hesitate to reach out.

With warmest regards,

Sven T. Berg, MD, MPH, CPE
Chief Executive Officer, Quality Insights