



Monthly

January 2025

# Patient Education Topic

## PERFORMANCE SCORE CERTIFICATE

The Performance Score Certificate (PSC) is a document provided by Centers for Medicare & Medicaid Services (CMS) that informs patients and their families about the facility’s clinical performance in the End-Stage Renal Disease Quality Incentive Program (ESRD QIP) for a given payment year. The ESRD QIP is a program used by CMS to decide how much the clinic is paid for the care they give to patients.

The Facility Score is a single number that tells how well the clinic performed in 2023.

Each clinic must print the PSC and post both Spanish and English versions so that patients and caregivers can see it for the entire year.

### SAMPLE PERFORMANCE SCORE CERTIFICATE

U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

End-Stage Renal Disease Quality Incentive Program  
Certificate of Dialysis Facility Performance

The certificate features a large box with the number '48' and the label 'Facility Score'. To its right is a horizontal scale from 0 to 100. A vertical dashed line marks the 'National Average' at 66. An arrow points from the '48' box to the scale, indicating the facility's score is below the national average.

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Facility Medical Director

\_\_\_\_\_  
/s/ Kate Goodrich  
CMS Chief Medical Officer

The Total Performance Score (TPS) is a single number that tells how a facility performed in the ESRD QIP and determines whether CMS will lower that facility's payments by up to two percent for an entire year. Along with other CMS ESRD programs, it provides information on the quality of care provided by facilities. Each facility earns points for its performance in on one of two factors 1) how close the facility's performance is to the national median and 2) how much the facility improved relative to its previous performance in Since the score can be calculated differently for each facility, the TPS should not be used alone to compare different facilities. Please use the Dialysis Facility Compare website for more information about comparing dialysis facilities in your area.

Dialysis facilities are required to post this certificate prominently in a patient area.  
This certificate expires December 31,

To learn more about ESRD QIP and other CMS quality initiatives, visit:  
ESRD QIP webpage on CMS.gov: [cms.gov/Medicare/Quality-Initiatives-patient-Assessment-Instruments/ESRDQIP](https://www.cms.gov/Medicare/Quality-Initiatives-patient-Assessment-Instruments/ESRDQIP)  
ESRD Network Coordinating Center: [esrdncc.org](https://www.esrdncc.org)  
Dialysis Facility Compare: [medicare.gov/DialysisFacilityCompare](https://www.medicare.gov/DialysisFacilityCompare)