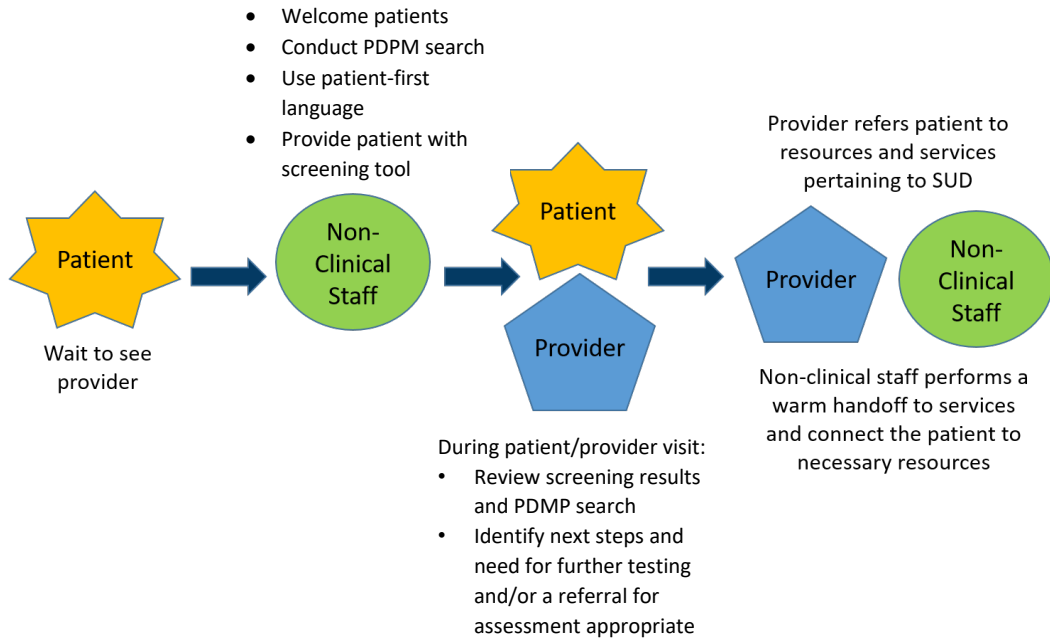


# Warm Handoff Workflow

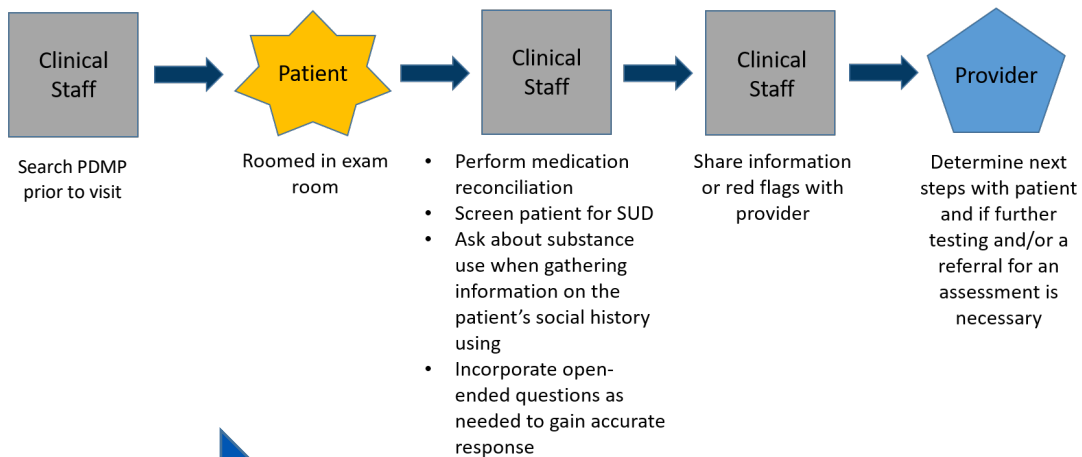
## Option 1: Using Non-Clinical Staff



**Option 1 Advantages:**

- Providing the screening tool before the visit allows the patient to answer the questions and gives the provider awareness of red flags to review with the patient
- The PDMP search being conducted prior to the visit is a time-saver and identifies areas for additional review and inquiry

## Option 2: Using Clinical Staff



**Option 2 Advantages:**

- Screening for SUD and asking questions about social history in the exam room allows for privacy and personalized discussion
- Share gathered information with the provider to determine next steps



Watch the warm handoff workflow video.



Learn how to obtain naloxone on the PA DOH website.



Find your county Drug and Alcohol Office, which is the single county authority.