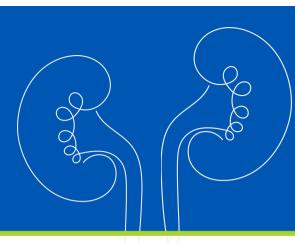
Every Treatment Counts!



Bulletin Board Theme

Main Message

Missing Treatments Puts Your Health at Risk! Stay on Track for a Better Life

Key Message Reinforcement

- Your Dialysis. Your Life. Stay on Schedule!
- Missing One Treatment Can Hurt More Than You Think!
- We're Here to Help—Let's Keep You Healthy!

Interactive Elements

- **Commitment Pledge Board** Patients sign their names under "I Commit to My Health: No Missed Treatments!"
- **Suggestion Box** For patients to share barriers they face and ideas to help each other

Incentives & Support

- Attendance Rewards Small rewards for patients who maintain consistent attendance (e.g., recognition certificates, small gifts)
- Transportation Resources Contact numbers for local ride services, patient assistance programs, and volunteer networks

Patient Engagement Materials

Bold, Colorful Posters

- "Stay Strong, Stay on Schedule!" (Image of a clock with dialysis times marked)
- "Missing Treatments = Higher Risk!" (Infographic showing risks of skipping treatments)
- "You're Not Alone—We Can Help!" (List of support options for transportation, scheduling, etc.)

Engaging Graphics

- A Progress Tracker (Patients can mark their attendance and celebrate milestones)
- A Calendar of Dialysis Sessions (Encouraging planning ahead)
- A "Wall of Success" (Featuring patient testimonials on how regular dialysis improved their health)

Educational Materials

- "What Happens When You Miss a Treatment?" (Flyer)
- "Tips to Stay on Track" (Flyer)
- "Emergency Backup Plans" (Flyer)
- "Missing Dialysis Treatments Add Up" (Video)





This material was prepared by Quality Insights Renal Networks 3, 4 and 5, End-Stage Renal Disease (ESRD) Networks under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services (HHS). Views expressed in this material do not necessarily reflect the official views or policy of CMS or HHS, and any reference to a specific product or entity herein does not constitute endorsement of that product or entity by CMS or HHS. Publication No. ESRD345-042425-GK-A

What Happens When You Miss a Treatment?

Simple Ways to Never Miss a Treatment!

Missing even one dialysis session can cause serious health risks. Here's what happens when you miss:



Fluid Buildup

Excess fluid in your body can cause swelling, high blood pressure, and heart strain.



Waste products like urea and potassium build up, leading to nausea, confusion, and muscle weakness.



Heart Problems

High potassium levels (hyperkalemia) can cause dangerous heart rhythms and even cardiac arrest.



Feeling Sick & Tired

Skipping treatments leads to extreme fatigue, shortness of breath, and poor appetite.

Stay on Schedule to Stay Healthy!

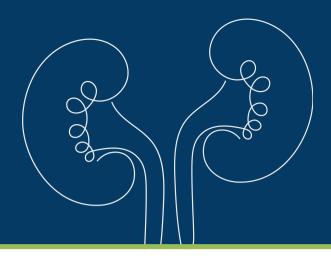
- If you miss one session, your next treatment may not be enough to remove all toxins.
- If you miss two or more, you risk hospitalization or worse.

Need help? Talk to your dialysis team about schedule conflicts or transportation assistance!



This material was prepared by Quality Insights Renal Networks 3, 4 and 5, End-Stage Renal Disease (ESRD) Networks under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services (HHS). Views expressed in this material do not necessarily reflect the official views or policy of CMS or HHS, and any reference to a specific product or entity herein does not constitute endorsement of that product or entity by CMS or HHS. Publication No. ESRD345-042825-GK-B

Tips to Stay on Track with Your Dialysis



Simple Ways to Never Miss a Treatment!





Use your phone alarm, calendar, or a family member to remind you.



Plan Your Rides in Advance

Arrange transportation ahead of time. Ask about dialysis center ride programs.



Stick to a Routine

Treat dialysis like a must-attend event, just like work or a doctor's appointment.



Talk to Your Team

If you're struggling, let your care team know—they can help with schedule adjustments or support.



Know the Risks

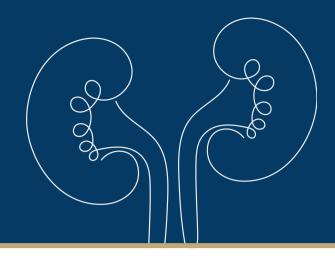
If you're struggling, let your care team know—they can help with schedule adjustments or support.

Dialysis is Lifesaving: Protect Your Health by Staying on Track! Need Help? Contact Your Dialysis Facility.



This material was prepared by Quality Insights Renal Networks 3, 4 and 5, End-Stage Renal Disease (ESRD) Networks under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services (HHS). Views expressed in this material do not necessarily reflect the official views or policy of CMS or HHS, and any reference to a specific product or entity herein does not constitute endorsement of that product or entity by CMS or HHS. Publication No. ESRD345-042825-GK-C

Emergency Backup Plan – What to Do If You Can't Make It



Missed Treatment? Act Fast!

If you absolutely cannot attend your scheduled dialysis, follow these steps:

Call Your Dialysis Center ASAP

Let them know you can't make it. They might reschedule you.



1

Watch Your Diet

Limit fluids and avoid foods high in potassium, phosphorus, and sodium. (No bananas, potatoes, dairy, or salty foods!)



Monitor Your Symptoms

If you feel short of breath, dizzy, or have swelling, seek medical help immediately.



Find a Backup Plan

Have a ride service, friend, or family member as your emergency transportation.



Avoid a Pattern

Missing treatments regularly puts your health at risk. Always reschedule instead of skipping.

Prevention is best! Plan ahead so you never have to miss a treatment. Need assistance? Contact your dialysis facility.



This material was prepared by Quality Insights Renal Networks 3, 4 and 5, End-Stage Renal Disease (ESRD) Networks under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services (HHS). Views expressed in this material do not necessarily reflect the official views or policy of CMS or HHS, and any reference to a specific product or entity herein does not constitute endorsement of that product or entity by CMS or HHS. Publication No. ESRD345-042825-GK-D