

# Quarterly Virtual Council Meeting



May 1, 2023 - April 30, 2024 Performance Period

January 31, 2024, Session #2

#### Housekeeping

- All lines have been muted.
- This session will be recorded and posted to our website along with a copy of the slides.
- Please put your questions in the chat and we will answer as many as time allows at the end of the presentation.
- Please complete the brief evaluation at the end of the presentation to help us improve future meetings.



#### **Objectives**

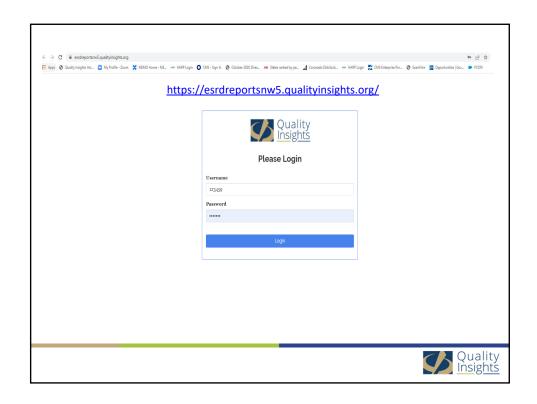
- Follow-Up from previous Virtual Council Meeting
  - ESRD Facility Report
- Provide update on Network goals
- Celebrate improvements
  - Facility recognition
- Overview of The Model for Improvement
- Close with announcements

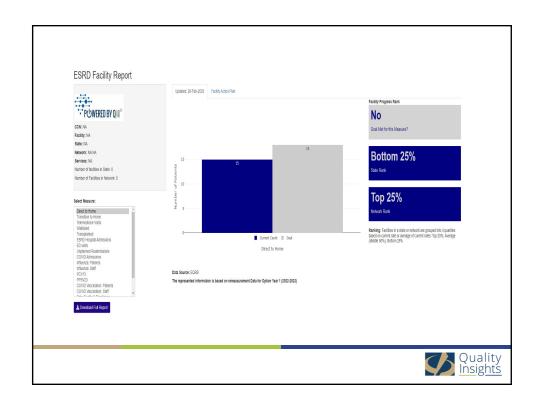


#### **ESRD Facility Report**

- https://esrdreportsnw5.qualityinsights.org/
- Updated the last week of each month
- Each facility has a unique Username and Password
- Usernames and passwords remain the same and will be distributed via email to Facility Administrators, Social Workers, and Medical Directors the last week of every month
- Needs to be accessed monthly
  - Action plans to reach Network goals need to be discussed and documented in QAPI meetings







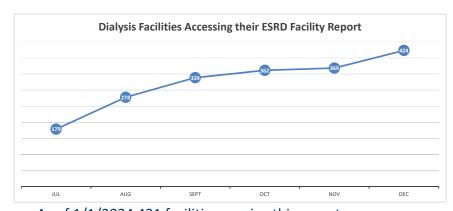
#### **Conditions for Coverage**

- CMS established regulations that in order for facilities to be certified under the Medicare program, the CfC must be followed.
  - "The dialysis facility must cooperate with the ESRD network designated for its geographic area, in fulfilling the terms of the Network's current statement of work. Each facility must participate in ESRD network activities and pursue network goals." 42 CFR 494.180(i)
- Partner with State Survey Agency to ensure CfC are met.

https://www.ecfr.gov/current/title-42/chapter-IV/subchapter-G/part-494?toc=1



#### **ESRD Facility Report Utilization**



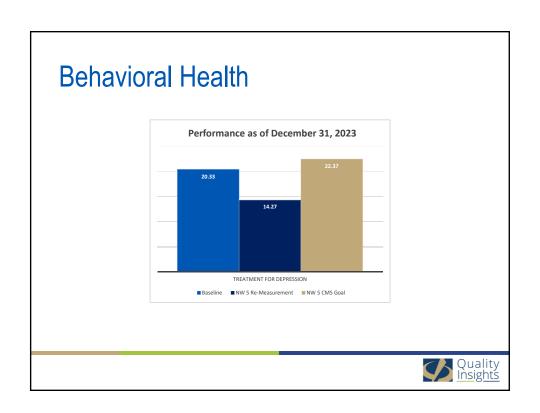
- As of 1/1/2024 431 facilities receive this report
- 98% have accessed their report

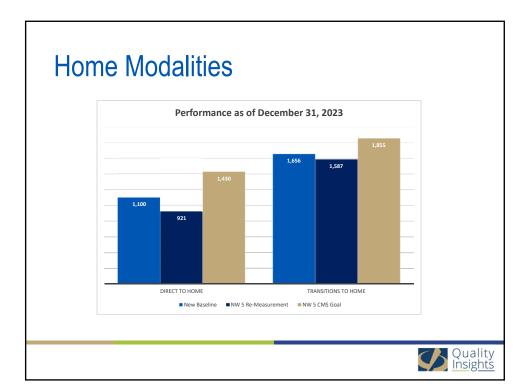


#### **Facility Recognition**

- 15 US Renal Care use of the ESRD Facility Report
- DaVita Hopewell display of Teamwork
- DaVita Harrisonburg effectively pursuing language inclusivity





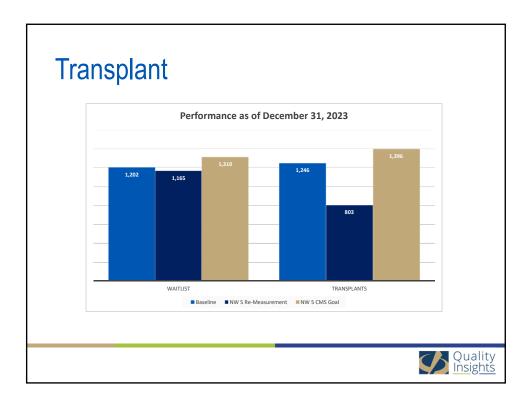


#### **Home Modalities**



- Direct to Home
  - DaVita Renal Care of Lanham
  - Kempsville Home Dialysis
  - ARA Mechanicsville
- Transitions to Home
  - DaVita Greater Charleston
  - ARA Mechanicsville



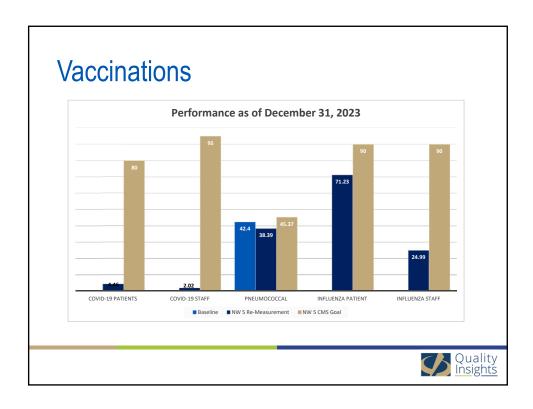


# Transplant



- DaVita Germantown Dialysis
- IDF Arundel Center
- DaVita Glenside Dialysis





#### **Vaccinations**

- UVA Lynchburg
- RAI South Church-Smithfield
- BMA New River Valley



### Hospitalizations

Metric	Baseline	Re-Measurement	Upper Limit
Admissions	1.84	1.706	1.76
ED Visits	.84	.673	.8
30 Day Readmissions	9.01	9.6	8.65

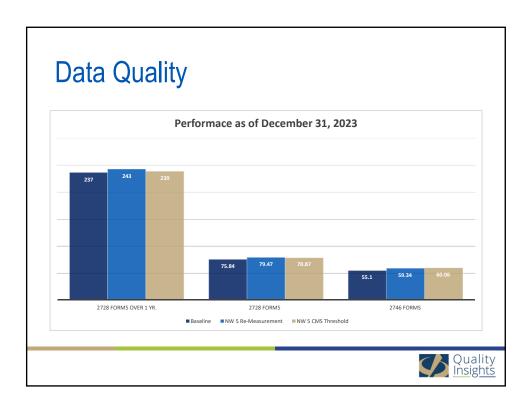
Data Source: Medicare Claims as of December 31, 2023



# Hospitalizations

- Fresenius Kidney Care Nashua Court
- RAI Chillum-Washington
- USRC Falls Church
- DaVita Midtowne Norfolk



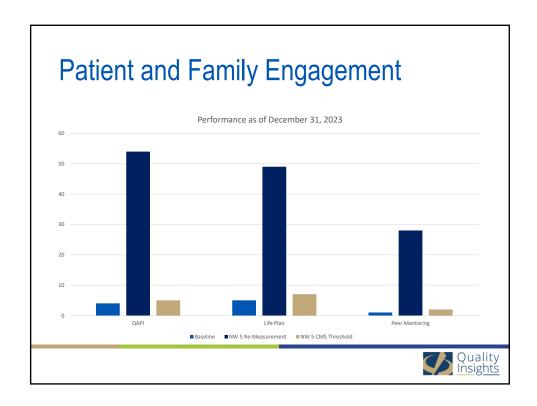


# **Data Quality**



- Somatus Dialysis Mount Vernon
- DaVita Amelia
- US Renal Care West Baltimore
- Puddledock Dialysis





#### Patient and Family Engagement

#### **QAPI**

- USRC Silver Hill
- USRC Prince Frederick
- USRC Bethesda
- DaVita Charlottesville North
   J Robert Pritchard Home
- UVA Farmville

#### **Life Plan**

- IDF Parkview
- FKC Richmond South
- 12 UVA Clinics

#### **IDF Chestnut Square**



#### Reminders

- <u>All</u> facilities are required to be working towards <u>ALL</u> goals regardless of being enrolled in a project (exception: incident home, telemedicine, NH)
- Notify the Network of changes in key staff members and of emergencies

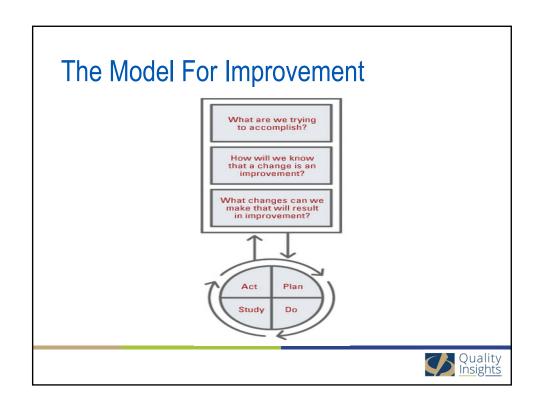


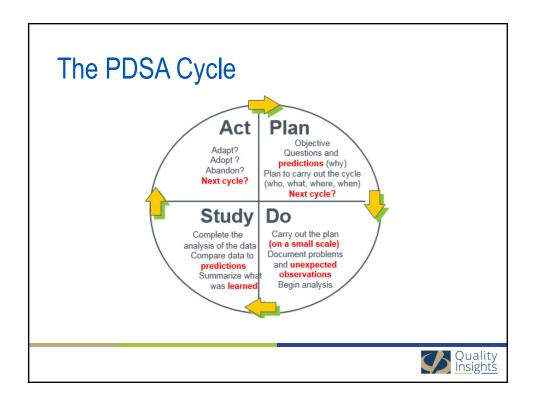
### **Polling Questions**

Model for Improvement Pulse Check









#### **Upcoming Events**

 Dialysis Community Emergency Joint Training Sessions

State	Date	Time
West Virginia	March 5, 2024	2:00 PM – 3:15 PM
Virginia	March 7, 2024	10:15 AM – 11:30 AM
DC	March 19, 2024	10:00 AM – 10:45 AM
Maryland	TBD	TBD

- CMS Quality Conference
  - April 8 10, 2024 at the Hilton Baltimore Inner Harbor



#### **Next Steps**

#### **Access ESRD Facility Report:**

- Facility specific data, updated monthly
  - Username and passwords are distributed to FA, SW, MD monthly
  - https://esrdreportsnw5.qualityinsights.org/

#### **Register for e-lerts**

- Electronic newsletter distributed twice a month
  - <a href="https://www.qualityinsights.org/qirn5/about/elerts">https://www.qualityinsights.org/qirn5/about/elerts</a>



#### **Announcement**



- 5 Diamond Patient Safety Program
  - 17<sup>th</sup> program year launched
  - Focused on creating a culture of safety
  - Aligns with Network SOW



## 5 Diamond Patient Safety Program

- IDF Calvert
- IDF Garrett
- UVA Altavista Dialysis
- UVA Amherst Dialysis
- UVA Augusta Dialysis
- UVA Lynchburg Dialysis
- UVA Orange Dialysis
- UVA Page Dialysis
- UVA Zion Crossroads Dialysis
- · Western Maryland Regional Dialysis Center





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